

# 2025 年国际学生购买保险的通知

亲爱的国际学生：

根据中华人民共和国教育部相关规定和《上海交通大学国际学生管理规定》的要求，在我国大陆就读的国际学生需在我国大陆购买团体综合保险；购买团体综合保险证明或其他有效保险证明保险材料是国际学生到校后办理新学期入学注册手续的**必备材料**。

**请你务必按时完成来华留学生团体综合保险的购买，否则无法注册。**学位生需要购买一年期的保险，并于每年注册报到前续保，保证保险覆盖留学期限。交流交换生可以根据交换期限购买一年或者半年的保险。

**在奖学金资助有效期内的学生也需要自行购买保险，购买成功后，学校将于 2025 年 9 月 30 日左右将保险费发放至你的银行卡中。**

保险建议购买网址：[www.lxbx.net](http://www.lxbx.net)

保险购买时间：2025 年 8 月 25 日至 9 月 14 日

**特别提醒：**

1. 此保险不包含中国大陆以外的医疗费用理赔。
2. 如果保险存在断档期，则在上一保期以及断档期内发生的疾病或意外，即使在新一保期进行治疗，将属于既往症无法理赔。
3. 由于保险数据每晚 24 点同步到学校数据库，因此您需要在报到注册日的前一天完成保险购买。

**联系方式：**

- 保险内容及理赔，请咨询保险公司：[www.lxbx.net](http://www.lxbx.net)，400-810-5119；
- 奖学金生保险费发放，请咨询留学生发展中心：[isc.o@sjtu.edu.cn](mailto:isc.o@sjtu.edu.cn)；  
86-21-34203849
- 其他问题可以咨询留学生服务中心：[issc\\_minhang@sjtu.edu.cn](mailto:issc_minhang@sjtu.edu.cn)，  
86-21-34203955

上海交通大学留学生发展中心

上海交通大学留学生服务中心

2025 年 8 月

# 国际学生团体综合保险介绍

## 一、保险简介

- 1.团体综合保险名称：来华人员综合保险保障计划；
- 2.团体综合保险保费：人民币 800 元/年,人民币 400 元/半年；
- 3.关于团体综合保险的具体条款、保险责任、理赔方式等信息，请登录 [www.lxbx.net](http://www.lxbx.net) 查阅并下载相关资料。

## 二、购买说明

- 1.登录路径：[www.lxbx.net](http://www.lxbx.net)（留学保险网），通过网上支付购买团体综合保险，具体购买流程附后；
- 2.付费成功后，请留存并打印保险收据等投保信息，并于报到日携带至报到现场；
- 3.未购买团体综合保险或未提交有效保险证明的学生，**学校将按规定不予线下注册，请你务必在指定时间内完成保险的购买。**

## 三、联系方式

关于保险的更多信息，你可以登陆 [www.lxbx.net](http://www.lxbx.net) 查询或致电 24 小时客户服务电话 400-810-5119 进行咨询。

## 四、关于理赔

生病或发生意外事故，第一时间拨打 4008105119（24 小时，双语服务）。

- 1.咨询就诊、申请住院费垫付等事宜；
- 2.理赔报销，发票金额合计在 5000 元以下的，可通过移动端上传就诊资料进行申请，无须快递材料原件；
- 3.你也可以登陆 [www.lxbx.net](http://www.lxbx.net) 下载相关文件资料。

## 五、保险费

登陆 [www.lxbx.net](http://www.lxbx.net)，点击“留学生保险 800 元/年方案”图标。

## 六、购买具体流程

详见《附件 1： 保险购买流程》

## 七、收据获取

详见《附件 2： 保险电子收据获取指引》

# Notice on Insurance Purchase for International students in 2025

Dear international students:

According to the relevant regulations by the Ministry of Education of the People's Republic of China and *the Management Regulations for International Student of SJTU*, international students studying in mainland China are required to purchase the *Comprehensive Medical Insurance* in mainland China. **Please pay attention that students without valid Group Comprehensive Insurance or other valid insurances will not be allowed to register for the new semester after arriving in China.**

Please purchase comprehensive group insurance for international students on time. Degree students need to purchase one-year insurance and renew it before registering each year to ensure that the insurance covers their study abroad period. Exchange students can purchase insurance for one year or half a year based on the exchange period.

**Scholarship students within the validity period also need to purchase insurance on their own.** After successful payment, the insurance premiums will be refunded back to your bank account around September 30th, 2025.

**Recommended website for insurance:** [www.lxbx.net](http://www.lxbx.net).

**Insurance purchase period:**

August 25<sup>th</sup> to September 14<sup>th</sup>, 2025

**Notes:**

1. This insurance does not cover claims for medical expenses outside mainland China.
2. If there is a gap between the two insurance periods, any illness or accident that occurs during all the previous policy term or in the gap of a policy term will not be covered even the illness will take as anamnesis.
3. As the insurance data is synchronized to the university database at 24:00 every night, you need to complete the insurance purchase one day before the registration date.

**Contact:**

For further detailed insurance information, you can go to [www.lxbx.net](http://www.lxbx.net) or call the customer service hotline :400-810-5119 (24-hour, bilingual).

For refunding the insurance premiums (scholarship students), you can contact the International Student Center :isc.o@sjtu.edu.cn; 86-21-34203849

You may also contact the International Student Service Center to get more information about the payment procedure: issc\_minhang@sjtu.edu.cn; 86-21-34203955

International Student Center, SJTU  
International Student Service Center, SJTU  
August 2025

# Insurance Introduction

## Insurance Introduction

1. Name of the insurance: Comprehensive Medical Insurance & Protection Scheme for Foreigners Staying in China
2. Insurance premium: RMB 800 per year, RMB 400 per half year.
3. For more information about the specific terms and conditions of the insurance, liability and claims settlement, please visit [www.lxbx.net](http://www.lxbx.net) to check out and download relevant information.

## How to purchase

1. Please go to [www.lxbx.net](http://www.lxbx.net) to purchase the insurance. The payment can be finished online. The purchase procedure is attached below.
2. You are required to download and print all the supporting documents to submit on the registration day.
3. **Please pay attention that students without valid Group Comprehensive Insurance or other valid insurances certificate will not be allowed to register for the new semester after arriving in China.**

## Insurance Claim

Please dial +86-4008105119 (24-hour, bilingual) as soon as possible in case of any health problems and emergencies

1. To consult on issues regarding the medical treatment, advance payment for hospitalization application,.
2. About insurance claim, If your totally payment under 50000 RMB, you can upload all treatment documents through mobile terminal to apply claim. Don't need send original documents.
3. You can also visit [www.lxbx.net](http://www.lxbx.net) to check out and download relevant information.

## Insurance premium

Go to [www.lxbx.net](http://www.lxbx.net) and click on the "International Student Insurance 800 Yuan Per Year Plan".

## Purchase procedure

See "Attachment 1: Insurance Purchase Process" for details

## Receipt Acquisition

See "Attachment 2: Instruction for obtaining electronic receipt" for details

## 附件 1: 保险购买流程 Attachment 1: Insurance Purchase Process



温馨提示: 有新的中国大陆境内手机号时, 请及时登录【个人中心-个人信息】进行更新。

Please note: If you have a new Mainland China mobile number (+86), please update it promptly in Personal Center > Personal Contact Information.



服务支持热线  
Customer Service

400-810-5119





来华留学生保险

## 保险购买流程

How to Get Insurance:  
A Step-by-Step Guide



手机端  
Mobile terminal

### Step. 1

扫描二维码或  
浏览器访问留学保险网  
Scan the QR code or  
input lxbx.net into your  
browser



### Step. 2

点击进入  
Click to proceed



### Step. 3

登录并完成注册  
Sign in and  
complete registration



### Step. 4

选择学校和方案  
Choose school  
and plan



### Step. 8

获取凭证  
Get receipt



### Step. 7

支付  
Pay



下一步  
Next step

### Step. 5-1

立即缴费  
Pay now



### Step. 6

信息确认  
Confirm info



### Step. 5-2

点击浏览  
Read and click  
each box

下一步  
Next step



温馨提示：有新的中国大陆境内手机号时，请及时登录【个人中心-个人信息】进行更新。  
Please note: If you have a new Mainland China mobile number (+86),  
please update it promptly in Personal Center > Personal Contact Information.



服务支持热线  
Customer Service

400-810-5119





## 附件 2: 保险电子收据获取指引

### Attachment 2: Instruction for obtaining electronic receipt

# 保险凭证获取指引

## Instruction of downloading insurance receipt

### Step.1

扫描二维码或访问留学保险网  
Scan the QR code or input lxbx.net



### Step.2

点击“我的订单”  
Click "My order"



Click to change language

### Step.3

输入证件号码和验证码  
Passport number and verification code



### Step.4

发送或下载保险凭证  
Download insurance receipt or send it to a email address



附件 3：疾病就医与理赔指南

**Attachment 3: Guidance for Medical Treatment and Reimbursement  
Application**

